



MEMBER OF TRADING POINT GROUP

COMPLAINTS FORM

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To file a complaint, please complete this form (all fields are mandatory) and submit it to your Account Service Manager at support@xm.co.uk. If the complaint involves the Customer Care Department, the 'Complaints Form' must be submitted to the company's Complaints' Officer at complaints@xm.co.uk.

CLIENT DETAILS

Client Name (First and Last): _____

Client Address: _____

Account no: _____ Passport/I.D. no: _____

COMPLAINT (please describe your complaint and provide us with all relevant details; if necessary continue the description of your complaint on a separate page attached to this Complaints Form):

Client Signature: _____ Date: _____ / _____ /20